TOP 10

FREQUENTLY ASKED QUESTIONS ABOUT

ITDefenses LLC Services

ITDEFENSESLLC

Have questions about ITDefenses? This top ten of frequently asked questions can help you understand why so many turn to ITDefenses. You'll learn about:

1. What does ITDefenses Do?

ITDefenses provides services known as MSP. MSP stands for managed service provider. This is a third-party that can support your software, networking, and hardware infrastructure. The ITDefenses experts provide all-around support. This can include installing software, updating hardware, patching systems, and tracking security.

2. Who can use ITDefenses?

This strategic method of optimizing business technology and operations is for all. ITDefenses typically help small and medium-sized businesses, non-profit organizations, and governments.

3. Why use ITDefenses?

You gain skilled help without having to recruit or worry about training or retention. ITDefenses offers 24/7 support, and you don't have to worry about sick leave or vacation time.

When you work with an ITDefenses, our experts get to know you and your business processes. We support technology and can recommend savings and ways to keep you competitive. Adding this enhanced expertise can help ensure your security and compliance, too.

4. What if we already have internal IT?

Business is going increasingly digital, and your internal IT team can be hard-pressed to keep up with all aspects of the job, especially with modern cybersecurity needs changing daily. Don't risk a missed endpoint that hackers use to exploit your systems. Working with ITDefenses gives your in-house experts

skilled backup. Offloading particular tasks allows them to focus on security or other business tech initiatives.

Today's market for IT specialists is competitive. Keep internal employees happy by letting them hand off routine tasks to ITDefenses. Whatever your need, contract with ITDefenses on a project basis to alleviate in-house workload.

5. What's the difference between an ITDefenses and the break-fix approach?

The break-fix model is a short-term approach. Even if you have a repair shop you consistently go to, that consultant is focused only on what's gone wrong this time.

On the other hand, the ITDefenses gets to know your setup and business needs. They take action to prevent your technology failing in the first place. In the event of a breakdown, we get you back up and running, and we have the context to suggest fixes that fit your overall objectives.

You may think your network and technology have no issues. So, why spend valuable budget with ITDefenses? You could be missing out on efficiencies or vulnerabilities and not know it. ITDefenses experts put in place preventative measures to make your network more robust and reliable.

6. What are some examples of managed IT?

Managed services can run the gamut to include responsibilities such as:

- supporting your technology in a break-fix situation;
- helping your IT infrastructure run better;
- providing server monitoring and IT maintenance;
- managing and meeting your evolving technology needs;
- reducing your business costs by reducing hardware and software infrastructure costs;
- increasing operational efficiency;
- securing your systems, backing up your data, and planning for disaster recovery;
- supporting your users and their IT needs;

- matching your business with the right technology for the task;
- developing strategy for your smooth cloud migration.

7. Will you lose control of your IT with ITDefenses?

ITDefenses can tackle all sorts of IT tasks to add efficiency and secure systems. Yes, you typically would give ITDefenses remote access to your network, but you remain in charge of your IT. Think of it instead as adding a partner to focus on time-consuming, complicated, and repetitive tasks. This frees your people up to drive innovation and generate revenue.

8. How are ITDefenses services priced?

ITDefenses charges are based on the services you use, by the hour for performing those services, by the number of users serviced, by the number of devices serviced, or some combination of all those. Typically, you agree to an annual service contract that you pay on a consistent, monthly basis.

Keep in mind that ITDefenses can save you money, too. One of the first things ITDefenses does is to get an overview of your systems, software, and hardware. ITDefenses can often lower your IT overhead by looking at all bills and subscriptions to right fit your plans. Plus, if there's a problem, you don't have to pay a premium for rush services (as you would with a break-fix shop).

9. How to know ITDefenses services may not be for you

While anyone can benefit from working with an ITDefenses, managed services aren't for everyone. For instance, if any of the following statements are true about you, you're less likely to want to work with an MSP:

- "I like to spend a lot of time learning about IT."
- "I'm prepared to invest hours of effort proactively stabilizing my network."
- "I prefer to work with my non-professional cousin to secure my systems."
- "I see inefficient technology as a challenge that makes my employees grow."

- "I want to use the same technology until I retire, because it works just fine for me."
- "I'm not worried about anything happening to my technology. If it does, we'll get it fixed eventually."

10. Why you should choose ITDefenses

Managed services can help any business seeking IT support. ITDefenses can help with cloud migration, corral spending, manage critical storage, maintain systems, and more. We'll also keep you updated on changing technology trends and security challenges.

ITDefenses can help determine your needs, explore, and understand your particular infrastructure, and make the plans around your budget.

ITDefenses would be happy to provide client references to learn about our service commitment, cost certainty, and responsiveness.

We're here to help you achieve your goals with effective and efficient technology. Learn more about us today!

Visit https://itdefenses.com

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